



# RAJIV GANDHI GOVERNMENT WOMEN AND CHILDREN HOSPITAL - PUDUCHERRY

## CITIZEN CHARTER

### GENERAL INFORMATION: DISTRICT MCH CARE

	<u>Sanctioned</u>	<u>Existing</u>
Doctors :	60	60
Staff Nurses :	159	157
Head Nurses :	19	19
Paramedics :	185	142 + Outsourced Agency for Support Services
Beds :	435+15	450
Nursing Supdt :	2	2

- Services are free of cost for OPD and Inpatients under JSSK and BPL and Puducherry Government servants
- Paid services for Special Wards and APL

### SERVICES AVAILABLE

#### A. OPD:

Registration : 8 am – 10.30 am  
 Time of OPD : 8 am – 12 Noon  
 Sr. Citizen and Specially Abled separately registered.  
 Closed on Sundays  
 Saturday & Public Holidays : OPD - 8am – 9.30 am

#### Emergency Services 24 x 7

Casualty services for OBST, GYN & Medical Paediatrics,  
 One stop Centre, Consultation, Treatment for emergency cases.  
 Clinical Pathology & Biochemistry investigations  
 EmOC  
 Ambulance  
 Blood Storage  
 X-ray

#### B. Hospital information services - Reception counters 24x7

#### C. Laboratory Services

##### Routine

Central Lab in the OPD functions on all OPD days for routine investigation

Time : 8.00 am – 1.00 pm

##### Collection of Specimen

Week days : 8 am – 12 Noon

Saturdays : 8 am – 10 am

### FACILITIES AVAILABLE

- Ultrasonogram
- Mamogram
- ECG
- EEG
- Occupational Therapy
- HIV Testing

### SPECIAL WARDS

Registration Time : **9.00 am to 9.30 a.m.** Counter **No.8**

#### Ward Types

‘AC’ – 3 Beds – Rs. 90/day  
 ‘A’ Type – 2 Beds – Rs. 60/day  
 ‘B’ Type – 10 Beds – Rs. 24/day  
 ‘C’ Type – 28 beds – Rs. 16/day

For complaints and grievances contact Resident Medical Officer / Public Relation Officer

