

RAJIVGANDHI GOVERNMENT WOMEN AND CHILDREN HOSPITAL - PUDUCHERRY

KEY PERFORMANCE INDICATORS

Sl. No.	Indicator	Benchmark Value	Nov'21
Productivity Indicators			
1	Bed Occupancy Rate	75 - 95%	90.75
2	No.of total admissions per 1000 population		2.35
3	IPD /1000 population (Census)		12.61
4	OPD consultation per 1000 population		10.1
5	Number of beds per 10000 population		4.63
6	Nurse to bed ratio		0.43
7	No. of meeting held under RKS		0
8	Proportion of BPL patient in hospital		0.48
9	Lab. Utilization Index	2000 - 5000	1695.93
10	Major surgeries per surgeon	>50/surg.	21.04
11	OPD per Doctor	>1000/Dr.	371.12
Efficiency Indicators			
1	Referral rate	5 - 10%	0.22
2	Overall discharge rate		98.21
3	Proportion of obstetric cases out of total IPD		0.56
4	Proportion of fund/grant utilized		
5	Percentage of high risk pregnancy / Obs.complication	25 - 35%	58.03
6	C - section rate	5 - 15%	38.19
7	Emergency Death Rate	<1%	0
Clinical Care & Safety Indicators			
1	Average Length of Stay	3 - 5 days	5.42
2	Adult Mortality Rate/1000		0
3	Maternal death rate/1000	0 - 0.1%	0
4	Neonatal death rate/1000	0 - 0.1%	3.76
5	Hospital Acquired Infection Rate		-
6	Percentage of surgeries done at night	10 - 15%	13.97
7	Percentage of surgeries done during day	85 - 90%	86.03
8	Surgical Site Infection Rate	<5%	5.15
9	SNCU Mortality Rate/100	<2%	6.78
10	Blood unit replacement Rate	<30%	NA
11	Partograph Recording Rate	100%	101.12
12	Antibiotic use rate	<50%	-

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Service Quality Indicators			
1	LAMA rate	<5%	0.72
2	Patient Satisfaction Score(OPD)	3.5	4.17
3	Patient Satisfaction Score(IPD)	3.5	4.35
4	Staff satisfaction score		-
5	Turn over rate of contractual staff		-
6	Registration to Drug time (hh:mm)		1.33
7	Percentage of JSY payment done before discharge	100%	0
8	Percentage of women provided drop back after delivery (nos.)	100%	-
9	External Quality Assurance Score for Lab Test	Z score < 2	-
10	Stock out percent of supplies for RMNCHA (29 items)	0	3.45
11	Percentage Maternal Death Review done	100%	-
12	No. of Sterilization Failures	-	2
13	No. of Sterilization Complications	-	0
14	No. of Sterilization Deaths	-	0